

CHAIRMAN'S STATEMENT



NAVIGATING A RAPIDLY EVOLVING BUSINESS LANDSCAPE

The pace of change in the business landscape has never been more dynamic, necessitating an unwavering commitment to the highest standards of governance. As businesses evolve and regulatory expectations heighten, governance frameworks must be robust yet agile to ensure resilience and adaptability. This era of elevated accountability compels businesses to not only meet compliance requirements but to proactively demonstrate their commitment to long-term value creation. At Softlogic Life, we embrace this responsibility, continuously refining our governance practices to foster trust, transparency, and sustainable growth.

BOARD LEADERSHIP & EFFECTIVENESS

A well-skilled and experienced Board provides the strategic direction necessary to navigate an evolving business environment. Our Board is composed of a robust blend of skills, expertise, and perspectives, ensuring comprehensive decision-making processes that align with our long-term vision. The inclusion of independent non-executive directors further enhances impartiality, accountability, and governance integrity, strengthening confidence in our leadership.

GOVERNANCE BEYOND COMPLIANCE

We rigorously adhere to all mandatory regulatory and statutory requirements, including the Regulation of Insurance Industry Act, No. 43 of 2000. In addition, Softlogic Life has fully complied with Section 9 of the Listing Rules of

the Colombo Stock Exchange since 2023, even ahead of the mandatory adoption of certain provisions in 2024. Furthermore, we ensured full compliance with these rules throughout 2024, reinforcing our commitment to regulatory excellence and transparency.

Beyond compliance, we voluntarily integrate local and global best practices. We adhere to the Code of Best Practice on Corporate Governance 2023 by CA Sri Lanka, a voluntary local standard that strengthens governance frameworks. Additionally, we align with internationally recognised frameworks such as IIRC standards, UNSDGs, and GRI guidelines, reinforcing our dedication to global best practices.

KEY GOVERNANCE DEVELOPMENTS IN THE REPORTING YEAR

The early adoption of SLFRS S1 and S2 in 2024 further reinforces our commitment to sustainability-focused financial reporting, enhancing transparency, climate-related financial disclosures, and alignment with global sustainability standards.

Reaffirming our commitment to governance excellence, we have strengthened our data protection framework in alignment with the Personal Data Protection Act (PDPA). Key initiatives include enhancing privacy policies, data management practices and appointing a Data Protection Officer to oversee compliance. With these measures in place, we are on track to achieve full compliance ahead of the regulatory effective date in 18th September 2025.

LOOKING AHEAD: FUTURE GOVERNANCE PRIORITIES

The implementation of SLFRS 17 is currently in progress, marking a significant transformation in financial reporting for the insurance industry. Our dedicated project teams are working diligently to facilitate a smooth transition, reinforcing our

commitment to best practices in financial governance.

As we progressively integrate artificial intelligence (AI) into our operations, we are also advancing our cybersecurity and data governance frameworks. Investments in AI-driven solutions will enhance decision-making, improve operational efficiencies, and further align with global best practices in digital governance.

RECOGNISED EXCELLENCE IN GOVERNANCE AND REPORTING

Softlogic Life's commitment to governance excellence has been recognised at the highest industry levels. At the TAGS Awards by CA Sri Lanka and the CMA Integrated Reporting Awards, we secured 10 awards, and these accolades reflect our dedication to upholding the highest standards of transparency, accountability, and integrated reporting, further strengthening our reputation as a leader in governance and sustainability.

DECLARATION AND CLOSING REMARKS

In line with our unwavering commitment to ethical leadership, I affirm that, to the best of my knowledge and available information, there have been no material violations of the Code of Business Conduct and Ethics by any Director on the Board.

I extend my heartfelt gratitude to our Board of Directors, management team, employees, and stakeholders for their unwavering commitment and trust. As we navigate an evolving landscape, Softlogic Life remains steadfast in upholding the highest standards of governance, ensuring transparency, accountability, and long-term sustainable growth.

Sgd.
Ashok Pathirage
Chairman

04th March 2025